

LIEBERMAN & BRANDSDORFER, LLC*Attorneys at Law*

12221 McDonald Chapel Drive
 Gaithersburg, Maryland 20878-2252
 Tel. (301) 948-7775 Fax. (301) 948-7774
 E-mail: info@legalplanner.com
 Web Site: http://www.legalplanner.com

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TO: U.S. Patent and Trademark Office

TELEFAX #: (703) 872-9306

ATTENTION: Examiner Duncan

DATE: July 20, 2004

TIME: 4:40 p.m.

NUMBER OF PAGES: 10 total page(s) (including this cover)

FROM: Rochelle Lieberman, Esq.

RE: Serial No. 09/944,264

DESCRIPTION: Response to First Office Action

COMMENT:

Voice Confirmation Required:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Original to Follow by Mail/Courier:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

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CERTIFICATION OF TRANSMISSION	
I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, Fax No. (703) 872-9306 on July 20, 2004.	
<i>7/20/2004</i> Date of Deposit	<i>Rochelle Lieberman</i>

PATENT
Atty. Docket No.: BEA920010018US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:	Johnson et al.
SERIAL NO.:	09/944,264
FILING DATE:	August 30, 2001
FOR:	Method for Supporting User Level Online Diagnostics on Linux
Group Art Unit: 2113	
Examiner: Duncan, M.	

AMENDMENT TRANSMITTAL LETTER

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Mail Stop: Non-Fee Amendment

Sir:

Enclosed is an amendment in the above-identified patent application.

- A verified statement(s) claiming small entity status
- An Associate Power of Attorney is also enclosed.
- A Petition for Extension of Time is also enclosed.
- No additional fee is required.
- An additional fee is required, and is calculated as shown below:

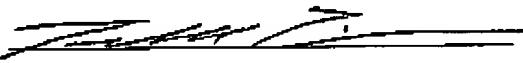
FEE CALCULATION TABLE					
	NO. OF CLAIMS	HIGHEST NO. OF CLAIMS PREVIOUSLY PAID FOR	EXTRA CLAIMS	RATE	ADDT'L FEE
Total Claims	18	MINUS 18 =	0	x \$18 =	\$0
Independent Claims	4	MINUS 4 =	0	x \$86 =	\$0
If Amendment adds multiple dependent claims, add \$220.00					
Patent Extension Fee Under 37 C.F.R. §1.136(a) for _____ Months					
Total Amendment Fee					
If small entity status is claimed, subtract 50% of Total Amendment Fee					
TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT					
\$0					

A Credit Card Payment Form in the amount of \$_____ is enclosed.

Charge \$_____ to Deposit Account No. _____

Respectfully submitted,

By:


Rochelle Lieberman
Registration No. 39,276
Attorney for Applicant

Lieberman & Brandsdorfer, LLC
12221 McDonald Chapel Drive
Gaithersburg, MD 20878-2252
Phone: (301) 948-7775
Fax: (301) 948-7774
email: rocky@legalplanner.com

Date: July 20, 2004

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<i>7/20/2004</i> Date of Deposit	<i>Rochelle Lieberman</i>

PATENT**Atty Docket No.: BEA9-2001-0018-US1**

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OFFICIAL**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: Johnson et al.

SERIAL NO.: 09/944,264

Group Art Unit: 2113

FILING DATE: August 30, 2001

Examiner: Duncan, M.

FOR: **Method for Supporting User
Level Online Diagnostics on
Linux****RESPONSE TO OFFICE ACTION**

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action dated April 20, 2004, Applicant respectfully requests reconsideration of the outstanding rejection(s) of the claims in view of the amendment to the claims and remarks that follow.